

Forum: Pheromone Reviews - Real People - Real Reviews - Real Pheromones

Thread: True Pheromones? Duplicity and Disgust

Gslinger - February 6, 2012, 12:17 am

Hi members, I would like to write a post about True Pheromones and why I am posting this here instead of reviews? Its because I want this to reach a wider audience.

I'll be honest. They have good products. True Love is a GREAT product, and their Androstadienone , is pretty good for its price. But unfortunately I have experienced one too many dishonest moves from this company

I've been informed that I've won a product from them due to post of the month (thanks mark, I really appreciate it), but I won't be accepting it.

I don't want to burn bridges and to quote a buddy "You don't wanna be messing with the people who mix your mones" But seriously, screw this shit.

If you cannot be bothered to read the entire post this is the summary

- (i) If you order from them, be prepared for them "suddenly levying an extra charge"
- (ii) If you order from them, be prepared for them to switch out items
- (iii) If you order from them, be prepared to have missing items

Please do not be taken in by their so called "50%" sales. You think you're going to get a good offer? You'll pay for it in the end. You think they'll really let you have such a good offer? Do you really think they'll take a hit to their bottom line?

1) I ordered a huge load of mones last year December. I went on a shopping spree, buying everything from Androstadienone to nols to TL. Well I got slapped with a \$70USD shipping charge claiming they wanted to protect themselves from FRAUD. Nikki claimed that she could try to help me with the issue after I posted on the forums but soon after saying that, she disappeared on me. Zilch no nothing. Demetra told me things were non-negotiable and so I paid up the \$70 to get my items

2) My box of stuff came in fast, really fast, within a week after I paid the \$70 which I thought was actually pretty decent after reading about all the horror stories of delayed shipping. When I received the box, I thought all was well. I took out one of the TL, it had a red dot on top, sprayed it, found that it was unscented and went on to use it. I didn't bother to check anything. This I admit was my fault. I was stupid and foolish enough to believe in this company. Apparently things went really wrong with my order. Several items were wrong and missing

3) I was going through my email, saw the email on the 50% valentine's day offer and decided that I wanted to pick up some more stuff, stockpile a little more TL, probably pick up some Trione and see what else I can pick up on a bargain. I was prepared to make a smaller order this time round since Deja Vu's 50% order got in last year and he wasn't charged the \$70USD shipping fee. I decided to go through my box to look at what I had on hand. Well it turns out, one bottle each of True Jerk, True Openness were missing. I ordered 2 true openness and the only one they sent me was a "women's" bottle.

4) To compound the problems, instead of receiving 2 true instinct body sprays which I ordered, I was given 2 true instinct oils instead.

5) I decided to check all my TL which I'll admit, is my most precious. All my TL's were unscented despite having either a red dot or no red dot on top. My 2 axe scented TLs were not there. This wasn't really a bad thing as I've come to prefer the unscented since it mixes much better with my AM. On further smelling and testing, turns out, the different bottles had seemingly different consistencies, some smelt significantly less of mones than other bottles.

I can provide a screenshot of my order as well as photos of the two bottles of true instinct oils and true openness for women.

And for those of you with bottles of unscented TL (I'm sure there's a few of you) Could you please do me a favor and smell your various bottles of TL and tell me if there's varying consistencies of "strength" there's a distinct pungent Androstadienone -ish smell to the TL so you'll be able to tell quite easily.

Things have cropped up, I've experienced issues with shipping and products from other companies before, mistakes, inconsistent quality but none ever like this before.

Seriously True Pheromones? SERIOUSLY? I'm not ordering anything from your Valentine's sale. You're not going to make a schmuck out of me any further.

I am utterly disappointed and disgusted

Curiosity - February 6, 2012, 12:23 am

You're the only person I've heard of who has had a problem. I got my order within two weeks, it was accurate and others got theirs in pretty quick as well. My only complaint is their singles aren't included in their sales anymore. You must live in a really isolated area from what it sounds like. I also remember your post a few months back about the extra charge. And it is not nessecary to spam the forum either. We all are pretty good at seeing the new posts as is.

Gslinger - February 6, 2012, 12:27 am

I live in a first world Asian country. I can't prove everything I've said but I can prove some.

(02-05-2012 7:23 PM)Curiosity Wrote: [](#)You're the only person I've heard of who has had a problem. I got my order within two weeks, it was accurate and others got theirs in pretty quick as well. My only complaint is their singles aren't included in their sales anymore. You must live in a really isolated area from what it sounds like. I also remember your post a few months back about the extra charge.

paradigmshift - February 6, 2012, 3:11 am

(02-05-2012 7:23 PM)Curiosity Wrote: [](#)You're the only person I've heard of who has had a problem. I got my order within two weeks, it was accurate and others got theirs in pretty quick as well. My only complaint is their singles aren't included in their sales anymore. You must live in a really isolated area from what it sounds like. I also remember your post a few months back about the extra charge. And it is not nessecary to spam the forum either. We all are pretty good at seeing the new posts as is.

Hes not the only one whos had orders messed up.

Ive posted that when i order from them i expect them to mess up my order.

My experience with their customer service has been great.

That experience is why its alarming to hear gslinger has negative experiences with them.

Perhaps their decline in customer service is a result of their aggressive marketing. Mor customers than they were prepared to handle.

Jrock - February 6, 2012, 5:32 am

I have only had one small problem occur with all my orders with True that was quickly rectified after I contacted their online customer service. One of my bottles of TI oil came leaking and was maybe 1/2 to 3/4 full. I went on the online chat and told them about the bottles leaking and was told they would ship out a new bottle to me immediately before i could even ask for a partial refund or replacement. Any time you order something online you should always check to make sure you received all the products you ordered and that they are in acceptable condition. That is why every company includes a packing list or invoice in each package they ship out. Maybe you were suppose to receive another package with the rest of your order which got lost or seized by customs? Or perhaps they may have forgotten some of your items. But I don't understand how you can slander a company for your own foolishness for not checking to make sure you receive all your items. Yes they should not have made this mistake in the first place, but I'm sure if you did check the package right away and contacted them about your missing items they would have sent you replacements free of charge. As for the issue with the 2 bottles of TI oil instead of TI body spray... yea it sucks that you didn't get what you ordered but those bottles of oil will last a lot longer then those body sprays will so you probably made out on the good side there. And the True Opener is just a blend of nols so I don't think there should be a difference between the "men" and women" version. Finally, my only bottle of TL (unscented) is pretty stinky so I can't really attest to the claims of varying consistencies of TL.

Moving onto the \$70 shipping charge... yea it sucks that you got hit with that and they should have been up front about the charge when you placed the order. I work for a major shipping company here in the US and trust me it is very expensive to ship international with all the customs and broker fees especially to countries with high fraud rates that require extra security screenings. Perhaps you ordered over a certain value amount that caused extra customs or brokerage fees. There are ways around this such as declaring the shipment as a gift with no value for customs but this could possibly put True at risk for lying and fraud. If you did not agree with the \$70 charge you should have just cancelled your order and asked for a refund and then we might have never even seen this thread.

Sorry if this reply makes me sound like a dick to you and I don't want to start a flame war but I think everyone would like to hear both sides of the story. Yes my black friday order took a little longer then expected to come in but that was during the busiest time of the year for most companies so I gave them the extra time. And when my order finally came in, I made sure to check everything was there. And yes it was all there including a freeby. With the 50% off and the freeby I received it was worth it to wait that extra week or two to finally get my order. Also the company is supporting this forum and sponsoring a contest and just because you have a grudge with them you don't want to accept your prize? I don't understand that but hey that's your choice I guess.

idontknow - February 6, 2012, 8:31 am

I did order four times from True.

First time there was no discount, everything arrived like it should have.

For my second order there also was no discount and they forgot to add my \$5 body spray option and one togo was leaking.

Third order was with BlackFriday discount. They included the body spray which they forgot earlier,

but forgot to add a candle. The candle probably wouldn't have fit in anyways. Also out of my ~7 togos every single one leaked. In total the togos were a bit less than half-full.

Fourth order is in transit, Valentine's sale.

They seem to make many mistakes putting the right items into their packages. And their togos are the worst i've ever seen. Still the products are very cheap and the customer support is very helpful.

As for your 70 shipping charge, i guess they really have to pay that much extra for your shipping. Probably because it was a large order, which required some extra fees on their part, which they may not even have known about. Sucks, but you could have cancelled your order.

As of yet, i've opened two bottles of TL. One scented, one unscented and they both seem to have the same effectiveness.

Gslinger - February 6, 2012, 8:53 am

Jrock, sadly, I do agree with what you said. I should have checked my parcel immediately, however the problem would still persist regardless of whether I checked my parcel or not.

As for "the other side of the story" you can go read my post where I was talking about the 70 shipping charge. I think you can find some contents in there.

I don't need and I'm not asking TP for any replacements. I don't think they'll even bother or care. With the kind of response I got. Look at my post concerning the 70 charge. Do you see Nikk trying to contact me any further even though I was trying to reach her? I had to sort things out with Demetra. From what I see, all they're interested in is grabbing market share with low prices, getting their name out by sponsoring this and that. Its good that through what they're doing, this forum garners additional support, and their aggressive selling tactics keeps the other companies on their toes but that's all it seems to me. A company that's trying to be known for and gaining market share through low prices but just that. And people will buy that, they just have to be prepared for screw ups, but what the heck, things are cheap. Even I'd buy, and I did

Some points to note where my opinion differs

- 1) Upfront about 70 means informing customers that certain areas require an additional charge. Not after them buying. And 70 is almost equivalent to 6 bottles of Pheromones from TP during a 50% sale. It doesn't sound very cheap then since I'm topping up that amount.
- 2) Why do I hear that others in my country are getting their shipments for free and I don't? Its pretty damn darn ridiculous.
- 3) I wouldn't mind waiting for my order if shipping was free as stated. My first order from TP took over a month to get to me (if I don't recall wrongly I don't think I complained here but I did complain quite a bit to my phero buddies), but that was kinda alright still because I sort of expected it already, but hey, it was free shipping.
- 4) If I paid an additional premium, I would appreciate if there weren't any screw ups with my order.
- 5) There's a reason why I ordered spray. 80% of the time, I like my mones to hit hard and fast. Also, I live in an incredibly warm (although oil would be ideal for this) and humid country where humidity levels average 90% and above (spray's the way to go), and where mones are concerned, at least to me, well you just don't want to always keep on applying them on your skin
- 6) I've ordered from Alpha Dream, Love Scent, Androtics. I've experienced hiccups and issues with some of these companies, and as far as I'm concerned, they've been absolutely professional and

above board with things.

7) There is no grudge. I'm a very very disgruntled and dissatisfied customer. And this is a review, a very very disgruntled review.

And to be clear Jrock, this is my personal and bad experience with TP. Let it be here to serve as a caution to those who come here seeking knowledge and enlightenment in the world of Pheromones.

And J, no hard feelings, and rest assured no flame towards you. I totally understand where you're coming from. And I still stand by the fact that TP does produce spectacular products although quality has varied for me.

I call it like it is, I don't expect everyone to agree with me

I leave off with this saying which has been repeated quite a few times in this forum

You want something fast and good? It won't be cheap

You want something cheap and good? It won't be fast

You want something cheap and fast? It won't be good

(02-06-2012 12:32 AM)Jrock Wrote: [](#)I have only had one small problem occur with all my orders with True that was quickly rectified after I contacted their online customer service. One of my bottles of TI oil came leaking and was maybe 1/2 to 3/4 full. I went on the online chat and told them about the bottles leaking and was told they would ship out a new bottle to me immediately before i could even ask for a partial refund or replacement. Any time you order something online you should always check to make sure you received all the products you ordered and that they are in acceptable condition. That is why every company includes a packing list or invoice in each package they ship out. Maybe you were suppose to receive another package with the rest of your order which got lost or seized by customs? Or perhaps they may have forgotten some of your items. But I don't understand how you can slander a company for your own foolishness for not checking to make sure you receive all your items. Yes they should not have made this mistake in the first place, but I'm sure if you did check the package right away and contacted them about your missing items they would have sent you replacements free of charge. As for the issue with the 2 bottles of TI oil instead of TI body spray... yea it sucks that you didn't get what you ordered but those bottles of oil will last a lot longer then those body sprays will so you probably made out on the good side there. And the True Opener is just a blend of nols so I don't think there should be a difference between the "men" and women" version. Finally, my only bottle of TL (unscented) is pretty stinky so I can't really attest to the claims of varying consistencies of TL.

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halo0073 - February 6, 2012, 2:53 pm

I had two problems with my order, one of which I noticed immediately and one several weeks later. Both times I contacted them and they sent replacements out that day. It might be worth it to contact them. I agree their packing quality control doesn't seem to be consistent but their customer service has been great.

txi0m - February 6, 2012, 3:40 pm

Despite myself having been one of True's strongest supporters on the net, I also ran into problems after a while:

<http://pherotruth.com/Thread-txi0m-s-journey-to-the-heart-of-Japanese-women?pid=22364#pid22364>

Things did get corrected later though:

<http://pherotruth.com/Thread-txi0m-s-journey-to-the-heart-of-Japanese-women?pid=22938#pid22938>

My VDay sale order is small, but let's hope it doesn't get messed with. Just wanted some TL oil since I recently ran out of my TL unscented spray.. The girl I'm currently dating needs that Androstadienone a bit more often than most do. ;)

I totally understand your frustration, but I feel like you should at least bring their attention to this thread via email. I have also gotten very upset with True before. I don't condemn you for posting this publicly either, considering you tried communicating in private first. But if they offer to rectify the situation you should definitely give them the chance.

The way I feel is if they cannot correct what went wrong here, you've got every reason to blow 'em off for good. When I receive my order, I will be sure to honestly depict how the experience went--honesty of experience keeps the playing field level.

Jrock - February 6, 2012, 5:51 pm

One more thing I thought about today in theory as to why you may have not received your TI body sprays. The body sprays have extreme flammability warnings written all over them and considering they are pressurized aerosol cans they most likely would be classified as ORM-D (other regulated material for domestic transport only). So basically it is not safe to ship by any air services which is pretty much the only option when shipping to Asia from the U.S. The only thing is that I'm pretty sure I've seen some other international users receive or test the body sprays so I'm not quite sure how they were able to receive them and you were not. Maybe since you ordered multiple body sprays they did not feel safe shipping them out while other users only ordered 1 or got 1 as a freeby which they were able to ship out due to a lower quantity or just snuck it in there and hope for the best. If this is the case then they should have a note on the site saying that the body sprays can only be shipped to North America and not internationally and they should have asked you before shipping out the order if you would like the oil forms instead of the body sprays. My bottle of Erox had an ORM-D label on the parcel when I received it and I know they are not shipping internationally right now and trying to come up with a formula that they can ship safely overseas.

xxx - February 6, 2012, 8:05 pm

I'm still waiting on my November purchase.

Jolly Jumper - February 6, 2012, 8:11 pm

(02-06-2012 3:05 PM)xxx Wrote: [](#)I'm still waiting on my November purchase. Seriously? Have you contacted them? If not, why the hell not?

I waited pretty long for my last packet but when I started asking questions after some 3 or 4 weeks, they apologized for the delay and my stuff got here a few days later.

dexter - February 6, 2012, 8:22 pm

I understand what he meant when Gslinger said:

Quote:Posted by Gslinger - Yesterday 07:17 PM

Hi members, I would like to write a post about True Pheromones and why I am posting this here instead of reviews? Its because I want this to reach a wider audience.

I'll be honest. They have good products. True Love is a GREAT product, and their Androstadienone , is pretty good for its price. But unfortunately I have experienced one too many dishonest moves from this company

I've been informed that I've won a product from them due to post of the month (thanks mark, I really appreciate it), but I won't be accepting it.

I don't want to burn bridges and to quote a buddy "You don't wanna be messing with the people who mix your mones" But seriously, screw this shit.

If you cannot be bothered to read the entire post this is the summary

(i) If you order from them, be prepared for them "suddenly levying an extra charge"

(ii) If you order from them, be prepared for them to switch out items

(iii) If you order from them, be prepared to have missing items

I haven't had the missing items as much as switched items. Like one spray when I ordered another, But the biggie was the shipping charge.

I had placed a big order on the Black Friday 50% Sale. I think I went a little hog wild. It included Free shipping on all orders over $75. So I was a little extra hog wild due to the "Sales Frenzy" I get.

Anyway: here is my dirty laundry in the wind too.

-----Original Message-----

From: TruePheromones™ quality pheromone products
[mailto:info@truepheromones.com]

Sent: Wednesday, November 30, 2011 7:01 AM

To: dexter is so Awesome

Subject: Order Update #220xx

Order Number: 220xx

Detailed Invoice:

http://www.truepheromones.com/index.php?main_page=account_history_info&order_id=220xx

Date Ordered: Tuesday 29 November, 2011

The comments for your order are: Hi, We have noticed that the order that you have placed with us is fairly large.

We can arrange to have your items couriered for an additional $40.

This will provide you with a tracking number and a next day delivery time.

If you would like to go with the upgraded service, please provide me with your full credit card number, expiry date, and CVD number (No Spaces Please).

Thanks,
Demetra
True Pheromones
Your order has been updated to the following status:
New status: On-Hold
Please reply to this email if you have any questions.

So I replied back and said:

-----Original Message-----

From: dexter is Awesome
Sent: Wednesday, November 30, 2011 5:41 PM
To: TruePheromones; quality pheromone products
Subject: Order Update #220xx

Demetra,
No thanks, regular shipping is fine. Is my order still on HOLD as shown at the bottom of your email?

To which TP replied:

-----Original Message-----

From: True Pheromones Quality Pheromone Products
[mailto:info@truepheromones.com]
Sent: Thursday, December 01, 2011 10:17 AM
To: dexter is so Awesom
Subject: Re: EXTERNAL: Order Update #220xx

For insurance purposes we will have to charge the additional \$40 to send out the package with a courier.

This rate has been discount for \$65.

If you would like to go with the upgraded service, please provide me with your full credit card number, expiry date, and CVD number (No Spaces Please).

Thanks,
Demetra
True Pheromones

Blah Blah Blah, the emails went back and forth.

The Short of it was that I didn't I didn't get the free shipping, I didn't want to pay the extra \$40 in shipping, but I was allowed to pay it regardless. The package was a 6"x10"x14"box full of mones and candles, from Canada to the USA. Not that big, not that heavy.

After reading this thread, I'll need to go and verify the scents of my sprays, as I haven't used them all yet. So many mones, so little time.

I won't blacklist TP, but I must say I was really bummed about the free shipping over \$75 dissapearing because my order was "TOO BIG!" It seems that they wanted me to keep my orders smaller in order to take advantage of the free shipping over \$75.

I'll have to go look at the valentines sale now. See what there is left over after Y'all bought it all. See if I need some more TP mones.

Don't get down on TP, but don't go too easy on them if they need ridden. And I do like the TrueLove. TP is awesome in there unscented option, bad AD, BAAD AD.

idontknow - February 6, 2012, 8:51 pm

Probably True doesn't realize or doesn't want to realize that they could just ship 2 packages via regular cheap shipping instead of shipping big expensive packages via courier option. At least the whole extra-fee drama looks a bit like ridiculous to me. I've made an order over 200\$ (discounted from >400\$;) and apparently they could barely fit everything (except a candle, which they forgot) into one envelope. Otherwise they may have charged me the extra courier fee as well.

Though why do they have free shipping over 75\$, but cannot ship two packages for free for orders over 200-300\$? I believe it's naivety and bad business sense on their part. These negative posts on customer experiences will cost them a LOT more than the extra shipping.

Gslinger - February 6, 2012, 10:06 pm

One of the reasons why I also posted this thread here is because if it happened to me, it definitely happened to others. I know a lot of people won't speak up because they're nice, prefer to settle matters privately (which I actually do with nice people but not un-nice ones) and also again, the notion of... "Don't piss off the people who mix your monies"

Tim I actually didn't contact them about this incident directly. I got pissed off enough about the November/December issue, and more than anything, I didn't want to give them a chance to yell "FRAUD!!!" out since they especially tagged my country as one that many "fraudulent purchases" originated from.

Jrock, I received the free gift, the True Alpha Spray. Spray

Dexter, don't you just hate it when they "make it sound like an offer to you" and then after you politely decline they suddenly make it non-optionable.

One thing that many of us do is forgetting to check our package on the spot. But even if we do, what other options do we have?

Is there a function whereby we can get the postman or courier (Yes I know it'll be shitty embarrassing) to watch us counter check our order and at the same time give him feedback on whether our items were all here and matching? The onus is still on the companies to make sure that our items all reach.

And also, I admit that at the same time, it's hard to prove missing items, switched ones yes but missing no. It's one's person's word against another and I would hate for individuals to abuse that. I WOULD REALLY LIKE TO SUGGEST THAT COMPANIES START INCLUDING SERIAL NUMBERS on their products or at least document a checklist on what they put into the box so they can keep proper track (instead of just including the receipt).

At the end of the day, I'm extremely unhappy that I had to fork out the extra \$70USD. But at least I told myself I was "saving overall" and "getting a bargain" but sheesh... I have to go through all this?

Perhaps I'm a little more emotional now raging, overly pissed which is probably unnecessary and this might really be one big mistake and fudge up of an order and no malicious intentions were involved but seriously...

ARRRGHHHHHHH

TRUE PHEROMONES, YOU HAVE SO MUCH POTENTIAL, WHY DO YOU HAVE TO DO THIS

TO YOUR CUSTOMERS

Its like everyone had no choice but to buy from Androtics when they had A314 and now we have substitutes everywhere

All it takes is for another vendor to come along and put out a reasonably priced substitute of True Love and TP will lose their advantage

paradigmshift - February 6, 2012, 10:57 pm

It is hard to prove whats missing.

I noticed on my last invoice a little check mark next to my item. Two items were not checked. I did not receive one of those items. The single molecule was unchecked but i got it.

On another invoice there were checks next to all my items. I got everything in that order.

Let me explain why i expect them to mess up.

I made an order for a molecule and they messed it up. I got the dry molecule instead of solution. They rectified it and promised to send pa and a dropper bottle.

I got a different molecule... All i wanted was perfumers alcohol so i could dissolve the solid dry molecule. They eventually got it right but man. I shouldnt have to work at making my order right.

Did i resolve the issue of my missing TL oil?

It represents 12.50. I will not waste my time to correct a 12.50 mistake. At that time other users posted that customer service was back logged and over whelmed.

Fuck the 12.50. Getting it right wasnt worth my time.

What im saying is my expectation of their order processing is very very low.

If i was gslinger and told to dish out more money i would be furious.

Recently i ordered from Love Scent and they had my package marked signature required when they never did so before. Im never home so i let it go back to them. I emailed them and they said that there was an increase in fraud so they were making signature mandatory. They apologized and said it didnt work out well for them and they sent me a new order without requiring the signature. They were extremely apologetic.

I don't get that with true in gslingers case. They dont seem to care about him as a customer.

xxx - February 7, 2012, 5:28 am

(02-06-2012 3:11 PM)Jolly Jumper Wrote: [](#)Seriously? Have you contacted them? If not, why the hell not?

I waited pretty long for my last packet but when I started asking questions after some 3 or 4 weeks, they apologized for the delay and my stuff got here a few days later.

I have contacted them since a week after my order was placed. They have reprocessed my order after my earlier post so I shall not comment further.

dexter - February 7, 2012, 10:18 pm

I did contact them and ask about 2 separate smaller orders, you probably didn't see that part of my post, since I summarized it in the BLAH, BLAH BLAH part.

They said if I did make 2 smaller orders, then they would merge the 2 orders together and I'd still need to pay the extra shipping.

The extra shipping didn't appear in the checkout page of the website, it came in an email the next day or 2 later when they said it was on hold.

They won't sell mones if they lose money at it. I don't want them to stop selling mones. But in a perfect world, we wouldn't get as many of these surprise shipping fees.

halo0073 - February 8, 2012, 3:35 pm

I have kept my mouth shut on this for a long time but I have to say that charging an additional \$70 for shipping after the order has gone through is preposterous. Program your damn cart and have it clearly listed on the site what your shipping policy is. Offer free shipping at a high enough threshold that it doesn't cost you money. I have never ever heard of a company charging extra for buying TOO MUCH. That's what they want right? Big orders? People who place big orders should be given great customer service. They are the ones who will offer the largest slice of word of mouth advertising which in a niche market like mones is gold. I think they need to spend some time updating their site and their promotional marketing to reflect what charges an international customer can expect. And then they need to stick with it. Total bullshit. Highway robbery.

xtraspecial - February 14, 2012, 7:46 pm

I ordered the Unscented TL spray and oil for the Black Friday Sale, and my order was quick and good. Neither of them had any scent at all, but my wife was extremely allergic to the TL oil, which is odd cuz she is only allergic to dust and dogs.

The second batch I got with 3 bottles of TL, TJ, TC, and TT do have an odd orangeish type smell. The TL spray almost smells a bit like TJ.

Should the Unscented TL spray smell that bad?

shadowknight - February 14, 2012, 10:43 pm

(02-14-2012 2:46 PM)xtraspecial Wrote: [](#)I ordered the Unscented TL spray and oil for the Black Friday Sale, and my order was quick and good. Neither of them had any scent at all, but my wife was extremely allergic to the TL oil, which is odd cuz she is only allergic to dust and dogs.

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Should the Unscented TL spray smell that bad?

unscented pheromones means that it has no fragrance
the pheromones have a smell of their own
I can't smell mones so I'm lucky

L.Lawliet - February 14, 2012, 11:21 pm

I must say they handle a mistake in my recent order very quickly I love their customer support

Arrow - February 15, 2012, 1:04 am

I have only received one order from TP. I had no problems at all and was very well pleased. I just placed my second order a few days ago...I think everything will be fine.

Gslinger - February 15, 2012, 2:42 am

The TL is supposed to smell like Androstadienone since most of the pungent smell comes from the Androstadienone. The stinky smell from TJ comes from the cops. So if unless you checked the "add a cops boost" button to your TL, then no, it shouldn't be smelling like TJ.

I don't know what causes the allergic reaction but Tisha mentioned that she's extremely sensitive too. I'm not sure if its the Est or the Methoxyestratetraenone tho

(02-14-2012 2:46 PM)xtraspecial Wrote: [](#)I ordered the Unscented TL spray and oil for the Black Friday Sale, and my order was quick and good. Neither of them had any scent at all, but my wife was extremely allergic to the TL oil, which is odd cuz she is only allergic to dust and dogs.

The second batch I got with 3 bottles of TL, TJ, TC, and TT do have an odd orangeish type smell. The TL spray almost smells abit like TJ.

Should the Unscented TL spray smell that bad?

shadowknight - February 15, 2012, 4:17 am

I placed an order yesterday night for my younger brother and today in the morning i received an email that the order was in transit...

MagicMan - February 17, 2012, 6:21 pm

So,

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First off, I am Canadian (this has a to do with my story, not me being a jovial turd).

First, the Pro:

I ordered TL spray, TL oil, TT, TComm, TChar, TR, TO, TJ w/cops boost (came separately as I hoped. Yay to paying \$14.99 for a \$25 product!). This was part of their 50% off sale so I had to make the plunge.

With the order, I was quite surprised to find some free samples:

1 True Alpha Body Spray which is cool, but I already bought one on my first TP order... but still cool. (\$25 on its own, \$4.99 with TA purchase).

1 To-Go of TrueCharisma (\$4.99 with TChar purchase) aaaaand...

an Electronic Pheromone Diffusion System! Wow! That's worth \$99 on its own! Don't really need it but pretty cool to have!

So, I received anywhere from \$108.98 to \$128.99 worth of product for free! Not to mention that all of the products I bought were half price!

Now here's the tiny (but still worthwhile to mention) Con:

As I am a Canadian and TruePheromones is a Canadian company, they must charge me HST (Harmonized Sales Tax) which is 13%.

When I heard the doorbell and ran to my door to grab the (bigger than I expected due to diffuser) box, the Postal Worker said those words I always hope to not hear when getting an international

shipment: "There's a COD (Cash On Delivery) charge". This confused me as having a COD charge means that I had to pay a duty/tax on the item which I already paid taxes on. The COD charge came out to more than the HST that TP charged me (obviously because it was a tax on top of a tax).

I immediately Live Chatted TP and got Demetra. She said I must contact the Canadian Border Services Agency to get a refund and that it was not in TP's hands at that point.

I did so.

When I contacted the Canadian Border Services Agency, they told me that if HST was charged by the company (TruePheromones) and is shipped from a location outside of Canada (TP's warehouse they ship from is in Texas), said company must put documentation that it was charged on the outside of the package so as to avoid the charges by the receiver. They also told me that they would be unable to refund the fee due to the shippers error of not posting documentation on the box. I then told Demetra that as I would be making purchases from them again, that they should communicate this information to the Texas warehouse.

She then replied with "Ok I will pass on the commentary and we will be sure that this wont happen again."

That's it.

I wasn't going to ask for anything else as I feel they "pre" made up for it by giving me over \$100 worth of product for free.

I like TP, but again, this is an uncensored forum and figure I'd share my experience.

jontym - February 17, 2012, 7:08 pm

On a similar note UK customs got hold of my bottle of Alfa Maschio when it arrived the other week and I had to pay a £15 customs handling charge on top of the £42 I had already spent, obviously they don't have enough money for a fucking Christmas party this year so I'm having to foot the bill, I don't think it's the phero companies fault but customs are going to stick their big snouts into about 30-40% of packages they set eyes on unfortunately.

kmacc45 - February 17, 2012, 7:16 pm

(02-17-2012 2:08 PM)jontym Wrote: [](#)On a similar note UK customs got hold of my bottle of Alfa Maschio when it arrived the other week and I had to pay a £15 customs handling charge on top of the £42 I had already spent, obviously they don't have enough money for a fucking Christmas party this year so I'm having to foot the bill, I don't think it's the phero companies fault but customs are going to stick their big snouts into about 30-40% of packages they set eyes on unfortunately.

Man!!! Customs remaind of Organize Crime (The Mafia)

halo0073 - February 17, 2012, 7:26 pm

MagicMan...that stuff you got for free was part of their advertised special (at least the diffusion system and the body spray). I wouldn't hesitate to ask them to refund the tax. Why should you pay it twice? That raises your total by over 26% when it should be 13%. Not very cool of them IMO.

MagicMan - February 17, 2012, 8:17 pm

(02-17-2012 2:26 PM)halo0073 Wrote: [](#)MagicMan...that stuff you got for free was part of their advertised special (at least the diffusion system and the body spray). I wouldn't hesitate to ask them to refund the tax. Why should you pay it twice? That raises your total by over 26% when it should be 13%. Not very cool of them IMO.

Hmn... I feel dumb-ish now.
How do you think I should go about asking?
I was already told once about it "being between me and customs" on chat.
And since a refund wasn't really offered after discussing it...
Sorry, just hadn't had to deal with this yet.

FUNNER - February 17, 2012, 10:59 pm

(02-17-2012 3:17 PM)MagicMan Wrote: [](#)Hmn... I feel dumb-ish now.
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Sorry, just hadn't had to deal with this yet.
In the conversation i would casually drop terms like:
"Chinese made pheromones" , "swindled", "make it better", and "dooshbags"
But that's me and i probably wouldn't get any dough back so...do the opposite

NewAlpha - February 17, 2012, 11:14 pm

Magicman,

You had such nice freebies ! I am jealous, I just got a body spray
Maybe you got a special treatment being canadian ?

BTW, I like your videos !

MagicMan - February 17, 2012, 11:53 pm

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Bahahaha I laughed pretty hard at this.

(02-17-2012 6:14 PM)NewAlpha Wrote: [](#)Magicman,

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BTW, I like your videos !

Haha, I doubt it was because of being Canadian.

I did make a pretty large order so I think that's probably it.

Thanks for watching!

Also, on the topic of TP oddities, Has anyone noticed that their "Complete Attraction System For Men" costs \$36;349 but contains only 12 items?

12 * \$25 = \$300 (less if you get TEssence as a Cops boost instead).

I'd rather save the \$49 and take the 2 minutes to add all of them to cart individually.

NewAlpha - February 18, 2012, 12:22 am

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Yes, and I think that's because they decreased the price for each bottle last summer, and they didn't change the price of the kit.

But didn't you notice that the picture shows only 11 bottles ?

MagicMan - February 18, 2012, 12:58 am

(02-17-2012 7:22 PM)NewAlpha Wrote: [](#)Yes, and I think that's because they decreased the price for each bottle last summer, and they didn't change the price of the kit.

But didn't you notice that the picture shows only 11 bottles ?

Yes I did. They don't show TEssence in the pic. Probably because it would make it uneven. Lastly, it isn't even really "Complete". It's missing TL Oil, the body sprays and the Gilroy.

Gslinger - February 19, 2012, 6:44 pm

To be fair, I think customs suck big time and its a matter of if the tax man's luck is upon you. The phero companies sometimes don't have a choice. We're lucky over here that they're pretty lenient when we bring stuff in.

As for True, I don't know man. I really don't know. Maybe they're packed with orders, maybe they're talking to everyone and that's why they're short, curt and or forgetful.

They asked me what was wrong with my order when I emailed them (inclusive of pictures) a while back, and I told them, bam that was it. No reply, no answer.

On the other hand, I don't really care since I already said I don't care for replacements. But that's TP for you.

Oh and Magicman, love the tricks and hilarious videos. I was into sleight of hand and flourishing for a while, and then I gave up. One hobby too many, and just toooo hard. Lol

(02-17-2012 1:21 PM)MagicMan Wrote: [](#)So,

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halo0073 - February 20, 2012, 3:16 pm

(02-17-2012 3:17 PM)MagicMan Wrote: [](#)Hmn... I feel dumb-ish now.

How do you think I should go about asking?

I was already told once about it "being between me and customs" on chat.

And since a refund wasn't really offered after discussing it...

Sorry, just hadn't had to deal with this yet.

I would say that you have spoken with customs and were told that the error was True's because they failed to properly document the box to show tax had been paid. That's their mistake, they should rectify it. If they can't refund the tax without messing up their books which I would understand, they could send you something of the same value (and make sure it's documented properly).

nisar - November 11, 2012, 11:14 pm

no problem wit my order

TRUE Alpha™ - Ultimate Oil Based Trust & Respect Pheromones For Men

TRUE Communication™ - Pheromones For Men To Get People To Open Up To You

The Gilroy" Pheromone Patch For Men

TRUE Love™ - Methoxyestratetraenone Oil Based Pheromone For Men

it a dame shame thay did not give me direction how to and whair to put the 250% Copulin Boost No

whair am i suppose to ad the to the bottel and how many sprays please

receved all items nothing missing just 1 day late

very

EveningWolf - November 12, 2012, 9:07 pm

shrug Always gotten what I ordered from them and in a decent time frame. I guess my mileage varied.

KIMBA - February 3, 2013, 7:46 am

(02-17-2012 1:21 PM) MagicMan Wrote: [So](#),

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I hate to burst the your bubble, but COD (Collect on Delivery) is NOT imposed by Customs, AT ALL.

It is a service requested and paid for by the sender (Well, he tacks the fee's of the service onto you) to collect payment of an item sold, sales tax, or shipping charges you did not already pay for.

This is a service commonly used for: Hotels to return left goods, Ebay/Craigslist Sales, Online Trading (Think Stamps, Cards, Collectables).

This is not a service that can be imposed by the Duty station. They cant modify the cost of an item for shipping, but they can charge you the tax rate on ordered items. This is not a COD, it is a different service.

Being that TP is a Canadian company, it is correct that if they sold you something, they should charge you sales tax. The Duty Station/Custom station is unrelated to the post system in EVERY country. Being that this is so, the Duty station could impose a tax on you, but cannot collect via COD.

This is what your order really sounds like:

TP decided they wanted more money.

TP paid money for a COD.

TP lied to you and blamed COD on Customs/Duty.

I a not going to say a company lied, but I am a strong willed audacious man with personal knowledge of the system, and what they fed you simply is not possible.

You made me decide to NEVER order from the again.

Pagodeiro - February 3, 2013, 5:05 pm

Ok....

True had their problems when they started .. they may have a to most peeps strange looking marketing tactic ...

but actually their stuff works ... and it always arrived here in Germany (one package with a small item was lost but they reshipped it for free)

i bought a lot of stuff from them and so did many many others and the ones i talked to are all satisfied with the products and the service ...

hmm their service ... they messed up big time in the past but they were and are willingly to fix it if something does not work the way it was supposed to do

and you do not have to wait for weeks to get an answer from them ...

they ALWAYS responded within 24 hours on business days when i asked them something !

Pago

KIMBA - February 3, 2013, 10:34 pm

(02-03-2013 12:05 PM)Pagodeiro Wrote: [Ok....](#)

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Pago

I know they work, I have some and will use them.

I just highly dislike being lied to Pago. A point in time may come where I 'must' order from them. But at this point in time I have other companies who will be honest with me.

It is not hard to understand profit margins, how business's work, and how expensive some overhead can be. I also understand that a company who makes extra after the sale can avoid reporting that income. COD is an excellent way to make extra money while not losing a bunch on Tax's and directly pay employee's who in some contexts (Runners, shipping guys, etc) prefer non-taxable income.

It all makes sense why it is a benefit to get extra money not related to a sale.

That does not mean I like it.

If a product is GREAT, works 100% of the time, and they had great customer service I would buy no matter the price. I have my qualms with AD, but as long as I needed A314 I still paid the high amount because it worked perfectly for some contexts.

The problem is TP has no product I can't live without, are a foreign company to me (In the US I have access to the best distributors) and use a very dirty tactic on people who help me with Pheromones.

We here on this forum post our results with mones, share personal details of our lives, and share experiences for the betterment of the community. Messing one of us over is a no-no for me.

maleosx - March 21, 2013, 12:38 am

True Pheromones = Very Bad Service.

They do not send to my country anymore due to a lot of fraud activity.

Now they only accept payment via money gram/western union which cost a lot.
I'm not blame them for being extremely frightened with buyer from this country, but i was reputable buyer from this country and they do not even able to make any white-list option for me.

I bought something from them at 9 February 2013 and they neglected my order for a month++ without any confirmation because i do not understand what is manual verification status.

This order already payed perfectly from the beginning of the order but they neglected it for a month without any confirmation.

Their customer service is tread people from third world (like me) like garbage.
They leave chat several times suddenly even i'm still not finished talking to them.

I want to reorder using money gram but their customer service shout to me not to re-order because they had several times missing item sent to this country. If that the case, well i got no problem at all with extra for insurance and registered mail, i used to insurance or registered mail for my own protection and they do not even want to think about this option.

First they said the problem is Credit card from my country is very high risk of fraud.
Then after i agree to use money gram to to reorder they tell me the shipping could be a problem and the item might be missing.
WTF

Never had this before, i bought a lot from overseas for the past 2 years, eBay(100++), amazon(10++) and several times from Hax without any problem, no item missing even high priced perfume such as acqua de gio essenza if you want to learn how.
(always used insurance or registered mail(Economic Traceable mail) for 3rd world country dear fellow seller if you do not trust us and the problem will stay away from you - 100% guarantee)

Thank you Vicky(Hax) you are still the Best. :declare:
Hax even have representative seller in my country....WOW