

Forum:[Pheromone Reviews - Real People - Real Reviews](#)

Thread: [LAL service second to none](#)

johnnyj - September 9, 2011, 4:08 am

I recently bought some items from LAL. To be brief, communication from Garry was quick and my items were posted in less than 24 hours (excellent considering the change in time zones). I received the products within a week and they were packaged well with plenty of bubble wrap and 'foamy' stuff. The fill levels on the bottles were the same which shows good quality control.

Couldn't be happier with this service and can't wait to test them.

SeriousSmile - September 9, 2011, 4:22 am

I was going to start a thread praising Gary but since you did, let me add to that.

In short, Gary is awesome!

If you need to know why and my experience with him, read below:

First, when I ordered, I gave him a lot of things that he needs to do for me like cover the nudity on the Nude alpha sample and requested droppers. His responses really show that he cares for his customers. I never did receive an automatic response from him, not once. He asked me a couple of things about what kind of dropper I needed and lots of things concerning my order and he also offered to explain them to me in detail because I didn't know how a euro dropper was different from the other.

Moving on, the shipment was late and it took 19 business days to receive so he emailed me saying if it had arrived or not. When I said no, he said that he will re-ship tomorrow. I mean I could have lied to him and he has no way of knowing for sure but he puts complete trust on his customers. I told him to hold it up for this week and if it doesn't arrive he can re-ship it in which he agreed. So, lo and behold, the shipment arrived the next day and I mentioned it to him. Now they did go through the trouble of moving the nudity out of the Nude Alpha sample vial but when it arrived the bottle was empty. I mentioned that to him and without question, he told me that he will re-ship the sample tomorrow. I saw the charges that he had to pay and it was \$13 for shipping and seeing that it was just a sample and it wasn't big of a deal I told him to hold off on that, wasn't worth him wasting that much just to re-send a small vial.

This is only a few out of many amazing emails I have had with Gary and they are nothing short of brilliant. He has won me as his customer for life. Aque Vitae and WOLF have amazing scents and if I finish them, regardless of them working as pheromones or not, I will buy from him anyways. The scents are nice, I spent 70 bucks every three months on colognes and might as well get it from someone who deserves it. I never tested AV or WOLF yet but I will buy one of them again for the scent and if they are both working as it was being reported by many pheromone professionals here, it is like hitting two birds with one stone.

I know I wrote a lot but even with all that, I didn't do Gary justice.

Thanks

SS

Rattlesnake - September 9, 2011, 8:43 am

Got to agree with the above posts, Gary is awesome.

idontknow - September 9, 2011, 9:01 am

I've sent Gary an email, asking some stuff about Nude and Hypnotica Social, more than a week ago. Never got an answer. So i'm not too content about that. Anyways their products are great, their shipping is really fast and i never got to pay for customs.

johnnyj - September 9, 2011, 12:22 pm

(09-09-2011 4:01 AM)idontknow Wrote: [](#)I've sent Gary an email, asking some stuff about Nude and Hypnotica Social, more than a week ago. Never got an answer. So i'm not too content about that. Anyways their products are great, their shipping is really fast and i never got to pay for customs.

Someone did mention he was very busy and had to hire external help to get work done. Maybe an explanation to why you have no reply yet.

extraballislit - September 9, 2011, 9:18 pm

(09-09-2011 4:01 AM)idontknow Wrote: [](#)I've sent Gary an email, asking some stuff about Nude and Hypnotica Social, more than a week ago. Never got an answer. So i'm not too content about that. Anyways their products are great, their shipping is really fast and i never got to pay for customs.

Same happened to me a while ago.

I sent back the email and got a brief answer telling he was very busy and the he will answer when had some free time. Five days later he sent me an e-mail answering all my questions.

I think he is really busy but does his best to answer personally all the e-mails he gets.

Just my experience.

Talk to you soon.

johnnyj - September 10, 2011, 1:29 am

Like SS mentioned, Garry is always very detailed with his responses. So i would rather wait and get a proper detailed response than get a rushed response now.

johnnyj - September 21, 2011, 1:01 am

Just a re-visit. I ordered my products with euro droppers, however found (for myself anyway) the liquid comes out to quickly to control. I emailed Garry for suggestions, and he is sending me bulb droppers free of charge.

Excellent service.

SeriousSmile - September 24, 2011, 5:19 pm

Just an update over here. Continuing on what I said about the Nude alpha sample being empty, and not asking for a reshipment. Well, you should look at my face when I found out that Gary actually sent me samples that arrived today without me knowing. Nuda alpha, Nude, and 2 posses sample vials were in my mail box.

Thanks Gary, you are an amazing man

And a strong recommendation from me

Edit: he actually remembered of covering the nudity on the sample vials of nude and nude alpha, I

swear this guy is amazing!

Papastitch022 - September 27, 2011, 1:56 am

I luv Garry and his products. He's a pretty funny guy to interact with as well. I like his dry sarcasm hehe. I recently talked to him about whether him and his minions were going to upgrade Hypnotica to a different size (1oz) in addition to the standard 1/3 oz baby bottle. He said if user feedback and sales were good they would most likely do that. Can't wait for that day but in the meantime 1/3oz will suffice.

JAYCEE - September 27, 2011, 2:00 am

(09-20-2011 8:01 PM)johnnyj Wrote: [](#)Just a re-visit. I ordered my products with euro droppers, however found (for myself anyway) the liquid comes out too quickly to control. I emailed Garry for suggestions, and he is sending me bulb droppers free of charge.

Excellent service.

Hey Johnny,

I was thinking about getting euro droppers next. Which products run out too quickly for euro droppers?

johnnyj - September 27, 2011, 8:36 am

(09-26-2011 9:00 PM)JAYCEE Wrote: [](#)Hey Johnny,

I was thinking about getting euro droppers next. Which products run out too quickly for euro droppers?

Personally, i think all products I have (wolf, hs, na, av) are not viscous enough to use the euro droppers accurately. I turn a bottle upside down and the liquid seems to dribble, come out as a massive drop (when I'm careful) or run into the crevice surrounding the euro nozzle.

Only thing I have to compare with is Alpha 7, which I think is in oil. I tilt the bottle completely upside down and it takes a good 5 seconds for a drop to come out.

I think I've read that Garry products are alcohol based, and I understand why he offers the roller as standard.

Initially, the euro dropper seemed like a good combination of accuracy and convenience. Garry was kind enough to send out bulb dropper replacements which I will be attaching.

If I was you, I would opt for the roller or bulb dropper. You have to ask yourself whether you want increased convenience, decreased accuracy, or increased accuracy, decreased convenience. If you are going to be carrying around the bottle with you to reapply, I would go for the roller. Pretty much no chance of spilling on the go. But if you're just gonna apply at home and leave the bottle there, you may want more accuracy from the bulb droppers. I would not get the euro droppers again.

Hope this helps.

Papastitch022 - September 27, 2011, 9:36 pm

As an update to that. IF down the road Garry upgraded Hypnotica to an additional full 1oz that would beat out Scent of Eros in my book as being my mainstay social lube, as Scent of Eros is only 1/3oz 10ml hee hee. Out with the old and in with the new

Hamed - October 8, 2011, 8:47 pm

I made a mistake and didn't mention that I need Squeeze bulb droppers . So , Garry sent some of

the mones with regular (Spray , Roll-on) bottles . Even though this was my mistake , he told me he can send along dropper bottles if I want to transfer the product into Bulb droppers . He told me he will ship them for free as long as I am ok with First Class shipping.

I am really appreciate for his great support .
Thanks again , Garry ;)

2Soon2Care - October 9, 2011, 6:24 pm

I love your avatar pic Hamed! I posted a link to that a while back when that was the graphic tee-shirt offered on Woot!

(10-08-2011 3:47 PM)Hamed Wrote: [](#)I made a mistake and didn't mention that I need Squeeze bulb droppers . So , Garry sent some of the mones with regular (Spray , Roll-on) bottles . Even though this was my mistake , he told me he can send along dropper bottles if I want to transfer the product into Bulb droppers . He told me he will ship them for free as long as I am ok with First Class shipping.

I am really appreciate for his great support .
Thanks again , Garry ;)

Hamed - October 10, 2011, 6:59 am

(10-09-2011 1:24 PM)2Soon2Care Wrote: [](#)I love your avatar pic Hamed! I posted a link to that a while back when that was the graphic tee-shirt offered on Woot! Yea ! I know . I've used that link to create the avatar .
Thanks,Anyway

CanadianGuy45 - February 12, 2012, 4:49 am

Gary's customer service is amazing. He answers his emails, personally as well as the packaging, free sample and the letter that he sends with the products is very impressive. Add to that the fast shipping. 5 days to my mail box in Canada, Awesome.

P.S. He also provides amazing personal guidance

CanadianGuy45